



NAVSUPPLY

SHIP CHANDLER 4 ALL NEEDS

Quality Policy



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Objective

- Support the growth of the company through constant improvement of the quality system and technological solutions;
- Train employees, collaborators and third parties and develop skills to achieve goals in a fair business environment;
- Develop quality partnership with qualified suppliers;
- To be in compliance with the norms and laws that govern the business;

Principles

- Constant search for customer satisfaction as a priority in carrying out operations
- Constant adaptation to the regulatory norms of ANVISA and the Secretary of Health Surveillance, especially with regard to what applies to the business in relation to resolution 216/2004 of ANVISA
- Constant evaluation and adaptation to the Quality Management System – NBR ISSO 9001:2015

Directives

The quality is directly linked to the product we offer, therefore it is undeniable the need to be in strict compliance with regulatory standards and to make sure of this it is necessary to perform periodic internal and external audits.

In order for there to be constant improvement, it is necessary to research and monitor customer and supplier satisfaction, in order to seek feedback that will help in the necessary changes to increase satisfaction with the company.

It is also necessary to create a work environment where employees, collaborators and third parties can develop themselves and achieve excellence in their work, as well as develop their potential as professionals, in order to discover skills and collaborate better with the functioning of the company.